



2009 Serpent Apparel FAQ's

Do I have to order a team suit?

Team members are expected to wear their team suit at all meets and the team photo. The suit is the same as 2008 – blue & green with SV logo. Kids can practice in any suit they like, however they must wear the team suit to meets.

How do I order a Team Suit, Parka, Backpack or Duffle Bag for my child?

NorCal Swim Shop will be directly handling all orders for team suits, parkas, backpacks and duffle bags.

- If you **KNOW** what size suit you need, fill out a **SCOTT VALLEY SWIM TEAM 2009** order form in the Scott Valley lobby. **Prior to 2/7**, return the form with payment to the Swim Team Mailbox.
- If you **DON'T KNOW** what size suit you need, NorCal representatives will be on hand at Registration on Feb. 7th to show samples, and assist with ordering and sizing.
- If you are unable to attend registration on 2/7, pick up a **SCOTT VALLEY SWIM TEAM 2009** order form in the Scott Valley lobby, and **order the suit directly from NorCal by calling 1-800-752-7946**.

Do I have to pre-order Sweats, Pajama Bottoms, Cheer Shorts or Personalized Towels, or can I buy them at the home meets?

The team will **not** be carrying inventory of most swim team apparel, so you **MUST** pre-order apparel. We will have swim caps, hats and maybe T-shirts for sale at meets, but if you want anything else, you must pre-order it before the order deadline on **March 13th**. These special order forms are labeled: **2009 Serpent Apparel Form** and are available in the lobby for your convenience. Return them with payment to the Swim Team Mailbox.

When will my order be ready? How do I get it?

Orders will be ready by Time Trials on **April 25th**. You may pick them up @ the apparel table at Time Trials before noon. If you are not planning on attending time trials, please email beth_cherry@hotmail.com so that we can make alternate arrangements.

I ordered the wrong size suit/sweats/pants/shorts, etc, can I exchange it?

NO! All sales are FINAL, so please order very carefully.